## How to Complete the HCFA-1500 Claim Form

#### Guidelines/Instructions:

• Use only the original preprinted red and white HCFA-1500 claim forms (version 12/90 or later, preferably on 20# paper). This form is designed specifically for optical character recognition (OCR) systems. The scanner <u>cannot read</u> black and white (copied, carbon, or laser-printer generated) HCFA-1500 claim forms.

If you need preprinted red and white HCFA-1500 claim forms, visit your local office supply store.

- **Do not use <u>red ink pens</u>**, **highlighters**, "**post-it notes**," **or stickers** anywhere on the claim form or backup documentation. The red ink and/or highlighter will not be picked up in the scanning process. Vital data will not be recognized. Do not write or use stamps or stickers that say, "REBILL," "TRACER," or 'SECOND SUBMISSION" on claim form.
- Use standard typewritten fonts that are 10 c.p.i. (characters per inch). Do not mix character fonts on the same claim form. Do not use italics or script.
- Use upper case (capital letters) for all alpha characters.
- Use black printer ribbon, ink-jet, or laser printer cartridges. Make sure ink is not too light or faded. (Use black ink for the "XO" indicator on crossover claims.)
- Ensure all the claim information is entirely contained within the proper field on the claim form and on the same horizontal plane. Misaligned data will delay processing and may even be missed.
- Place only six detail lines on each claim form. If more that six detail lines are needed, use additional claim forms. MAA does not accept "continued" claim forms.
- Show the total amount for each claim form separately. Do not indicate the entire total (for all claims) on the last claim form; total each claim form.

#### **Website Only Update**

#### Field Description/Instructions for Completion

- 1a. <u>Insured's I.D. No.</u>: Required. Enter the MAA Patient (client) Identification Code (PIC) – an alphanumeric code assigned to each Medical Assistance client – exactly as shown on the client's DSHS Medical ID card. The PIC consists of the client's:
  - a) First and middle initials (a dash[-] *must* be used if the middle initial is not available)
  - b) Six-digit birthdate, consisting of *numerals only* (MMDDYY)
  - c) First five letters of the last name. If there are fewer than five letters in the last name, leave spaces for the remainder before adding the tiebreaker.
  - d) An alpha or numeric character (tiebreaker)

#### For example:

- 1. Mary C. Johnson's PIC looks like this: MC010667JOHNSB.
- 2. John Lee's PIC needs two spaces to make up the last name, does not have a middle initial and looks like this:

  J-100257LEE B.
- 3. A PIC for Mary C. Johnson's newborn baby would look like this: MC010667JOHNSB Baby on Parent's PIC.

**NOTE:** Use the PIC code of either parent if a newborn has not been issued a PIC. Enter a **B** in *field 19* to indicate the baby is on a parent's PIC.

- 2. <u>Patient's Name</u>: Required. Enter the last name, first name, and middle initial of the MAA client (the receiver of the services for which you are billing.).
- 3. **Patient's Birthdate**: Required. Enter the birthdate of the MAA client.
- 4. Insured's Name (Last Name, First Name, Middle Initial): When applicable. If the client has health insurance through employment or another source (e.g., private insurance, Federal Health Insurance Benefits, CHAMPUS, or CHAMPVA), list the name of the insured here. Enter the name of the insured except when the insured and the client are the same then the word *Same* may be entered.
- 5. Patient's Address: Required. Enter the address of the MAA client who has received the services you are billing for (the person whose name is in *field 2*.)
- 9. Other Insured's Name: When applicable, show the last name, first name, and middle initial of the insured if it is different from the name shown in field 4. Otherwise, enter the word Same.
  - 9a. Enter the other insured's policy or group number *and* his/her Social Security Number.
  - 9b. Enter the other insured's date of birth.
  - 9c. Enter the other insured's employer's name or school name.

9d. Enter the insurance plan name or the program name (e.g., the insured's health maintenance organization, private supplementary insurance).

**Please note:** DSHS, Welfare, Provider Services, EPSDT, First Steps, and Medicare, etc., are inappropriate entries for this field.

- 10. <u>Is Patient's Condition Related To:</u>
  Required. Check *yes* or *no* to indicate whether employment, auto accident or other accident involvement applies to one or more of the services described in *field 24*. *Indicate the name of the coverage source in field 10d* (L&I, name of insurance company, etc.).
- 11. <u>Insured's Policy Group or FECA</u>
  (Federal Employees Compensation
  Act) Number: When applicable.
  This information applies to the insured person listed in *field 4*. Enter the insured's policy and/or group number and his/her Social Security Number. The data in this field will indicate that the client has other insurance coverage and Medicaid pays as payer of last resort.
- 11a. <u>Insured's Date of Birth</u>: When applicable, enter the insured's birthdate, if different from *field 3*.
- 11b. Employer's Name or School Name:
  When applicable, enter the insured's employer's name or school name.

- 11c. Insurance Plan Name or Program
  Name: When applicable, show the insurance plan or program name to identify the primary insurance involved. (Note: This may or may not be associated with a group plan.)
- 11d. <u>Is There Another Health Benefit</u>
  <u>Plan?</u>: Indicate *yes* or *no*. If yes,
  you should have completed *fields 9a*.
   *d*.
- 17. Name of Referring Physician or Other Source: When applicable, enter the referring physician or Primary Care Case Manager (PCCM) name. This field *must* be completed for consultations or for referred laboratory or radiology services (or any other services indicated in your billing instructions as requiring a referral source).
- 17a. I.D. Number of Referring
  Physician: When applicable, 1)
  enter the seven-digit, MAA-assigned
  identification number of the provider
  who referred or ordered the medical
  service; OR 2) when the PCCM
  referred the service, enter his/her
  seven-digit identification number
  here.

Find a provider number by:

- Accessing the Provider Number Reference web site at: http://pnrmaa.dshs.wa.gov; or
- Calling MAA toll free at: 1-800-562-6188.

- For non-Medicaid referring providers, enter the provider's name in Field 17 and "8900946" in field 17a. This "standard" number is to be used ONLY for non-Medicaid-referring providers. It is not specific to a provider.
- 19. Reserved For Local Use: When applicable, enter indicator **B**, *Baby on Parent's PIC*, or other comments necessary to process the claim.
- 21. <u>Diagnosis or Nature of Illness or</u> <u>Injury</u>: When applicable, enter the appropriate diagnosis code(s) in areas 1, 2, 3, and 4.
- 22. <u>Medicaid Resubmission</u>: When applicable. If this billing is being submitted beyond the 365-day billing time limit, enter the ICN that verifies that your claim was originally submitted within the time limit. (The ICN number is the *claim number* listed on the Remittance and Status Report).
- 23. **Prior Authorization Number**: When applicable. If the service or equipment you are billing for requires authorization, enter the nine-digit number assigned to you. Only one authorization number is allowed per claim.
- 24A. **Date(s) of Service**: Required. Enter the "from" and "to" dates using all six digits for each date. Enter the month, day, and year of service numerically (e.g., July 4, 2005 = 070405).

- 24B. <u>Place of Service</u>: Required. See pages J.2 and J.3 for correct POS codes. These are the only appropriate place of service codes.
- 24C. **Type of Service**: Not required.
- 24D. <u>Procedures, Services or Supplies</u>
  <u>CPT/HCPCS</u>: Required. Enter the appropriate procedure code for the services being billed. <u>Modifier</u>:
  When appropriate enter a modifier.
- 24E. <u>Diagnosis Code</u>: Required. Enter the ICD-9-CM diagnosis code related to the procedure or service being billed (for each item listed in 24D). A diagnosis code is required for each service or line billed. Enter the code exactly as shown in ICD-9-CM, or relate each line item to *field* 21 by entering a 1, 2, 3, or 4.
- 24F. **Scharges**: Required. Enter your usual and customary charges for the service performed. If more than one unit is being billed, the charge shown must be for the total of the units billed. Do not include dollar signs or decimals in this field. Do not include sales tax. Sales tax is automatically calculated by the system and included in your remittance amount.
- 24G. <u>Days or Units</u>: Required. Enter the total number of days or units for each line. These figures must be whole units.
- 24H. **EPSDT Family Plan**: When billing the department for one of the EPSDT screening procedure codes, enter an **X** in this field.

- 25. <u>Federal Tax I.D. Number</u>: Leave this field blank.
- 26. Your Patient's Account No.: This is any nine-digit alphanumeric entry that you may use as your internal reference number. You create this number. Once you have submitted this account number to MAA, it will appear on the Remittance and Status Report.
- 28. <u>Total Charge</u>: Required. Enter the sum of your charges. Do not use dollar signs or decimals in this field.
- 29. Amount Paid: If you receive an insurance payment or client paid amount, show the amount here, and attach a copy of the insurance EOB. If payment is received from source(s) other than insurance, specify the source in *field 10d*. Do not use dollar signs or decimals in this field or put Medicare payment here.
- 30. <u>Balance Due</u>: Required. Enter balance due. Enter total charges minus any amount(s) in *field 29*. Do not use dollar signs or decimals in this field.
- 32. Name and Address of Facility
  Where Services Were Rendered:
  When required, put the name of the facility where services were performed.
- 33. Physician's Supplier's Billing
  Name, Address, Zip Code and
  Phone #: Required. Put the Name,
  Address, and Phone # on all claim
  forms.

#### **P.I.N.**:

This is the seven-digit number assigned to you by MAA for:

- A. An individual practitioner (solo practice); **or**
- B. An identification number for individuals only when they are part of a group practice (see below).

#### **Group**:

This is the seven-digit number assigned by MAA to a provider group that identifies the entity (e.g., clinic, lab, hospital emergency room, etc.). When a valid group number is entered in this field, payment will be made under this number.



**Note:** Certain group numbers may require a PIN number, in addition to the group number, in order to identify the performing provider.

# How to Complete the HCFA-1500 Claim Form for Medicare Part B/Medicaid Crossovers

The HCFA-1500 (U2) (12-90) (Health Insurance Claim Form) is a universal claim form used by many agencies nationwide; a number of the fields on the form do not apply when billing the Medical Assistance Administration (MAA). Some field titles may not reflect their usage for this claim type. The numbered boxes on the claim form are referred to as fields.



#### **General Guidelines:**

- Use only the original preprinted red and white HCFA-1500 claim forms (version 12/90 or later, preferably on 20# paper). This form is designed specifically for optical character recognition (OCR) systems. The scanner <u>cannot read</u> black and white (copied, carbon, or laser-printer generated) HCFA-1500 claim forms.
- **Do not use red ink pens, highlighters, "post-it notes," or stickers** anywhere on the claim form or backup documentation. The red ink and/or highlighter will not be picked up in the scanning process. Vital data will not be recognized. Do not write or use stamps or stickers that say, "REBILL," "TRACER," or "SECOND SUBMISSION" on claim form.
- Use standard typewritten fonts that are 10 c.p.i (characters per inch).

  Do not mix character fonts on the same claim form. Do not use italics or script.
- Use upper case (capital letters) for all alpha characters.
- **Use black** printer ribbon, ink-jet, or laser printer cartridges. Make sure ink is not too light or faded.
- Ensure all the claim information is entirely contained within the proper field on the claim form and on the same horizontal plane. Misaligned data will delay processing and may even be missed.
- Place only six detail lines on each claim form. MAA does not accept "continued" claim forms. If more than six detail lines are needed, use additional claim forms.
- Show the total amount for each claim form separately. Do not indicate the entire total (for all claims) on the last claim form; total each claim form.

The HCFA-1500 claim form, used for Medicare/Medicaid Benefits Coordination, <u>cannot</u> be billed electronically.

#### FIELD DESCRIPTION

- 1a. <u>Insured's I.D. No.</u>: Required. Enter the MAA Patient Identification Code (PIC). This information is obtained from the client's current monthly Medical Identification card and consists of the client's:
  - First and middle initials (a dash [-] *must* be used if the middle initial is not available).
  - Six-digit birthdate, consisting of *numerals only* (MMDDYY).
  - First five letters of the last name.
     If there are fewer than five letters in the last name, leave spaces for the remainder <u>before</u> adding the tiebreaker.
  - An alpha or numeric character (tiebreaker).

#### For example:

- ✓ Mary C. Johnson's PIC looks like this: MC010633JOHNSB.
- ✓ John Lee's PIC needs two spaces to make up the last name, does not have a middle initial and looks like this: J-100226LEE B.
- 2. <u>Patient's Name</u>: Required. Enter the last name, first name, and middle initial of the MAA client (the receiver of the services for which you are billing).
- **Patient's Birthdate**: Required. Enter the birthdate of the MAA client.

- 4. <u>Insured's Name (Last Name, First Name, Middle Initial)</u>: When applicable. If the client has health insurance through employment or another source (e.g., private insurance, Federal Health Insurance Benefits, CHAMPUS, or CHAMPVA), list the name of the insured here. Enter the name of the insured except when the insured and the client are the same then the word *Same* may be entered.
- 5. <u>Patient's Address</u>: Required. Enter the address of the MAA client who has received the services you are billing for (the person whose name is in *field 2*).
- 9. Other Insured's Name: Secondary insurance. When applicable, enter the last name, first name, and middle initial of the insured. If the client has insurance secondary to the insurance listed in *field 11*, enter it here.
  - **9a**. Enter the other insured's policy or group number *and* his/her Social Security Number.
  - **9b**. Enter the other insured's date of birth.
  - **9c**. Enter the other insured's employer's name or school name.

**9d.** Enter the insurance plan name or the program name (e.g., the insured's health maintenance organization, or private supplementary insurance).

**Please note:** DSHS, Welfare, Provider Services, Healthy Kids, First Steps, Medicare, Indian Health, PCCM, Healthy Options, PCOP, etc., are <u>inappropriate</u> entries for this field.

#### 10. Is Patient's Condition Related To:

Required. Check *yes* or *no* to indicate whether employment, auto accident or other accident involvement applies to one or more of the services described in *field 24*. *Indicate the name of the coverage source in field 10d* (L&I, name of insurance company, etc.).

11. Insured's Policy Group or FECA
(Federal Employees Compensation
Act) Number: Primary insurance.
When applicable. This information applies to the insured person listed in field 4. Enter the insured's policy and/or group number and his/her social security number. The data in this field will indicate that the client has other insurance coverage and MAA pays as payor of last resort.

#### 11a. Insured's Date of Birth:

Primary insurance. When applicable, enter the insured's birthdate, if different from *field 3*.

## **11b.** Employer's Name or School Name: Primary insurance. When

applicable, enter the insured's employer's name or school name.

# Name: Primary insurance. When applicable, show the insurance plan or program name to identify the primary insurance involved. (Note: This may or may not be associated with a group plan.)

# 11d. Is There Another Health Benefit Plan?: Required if the client has secondary insurance. Indicate *yes* or *no*. If yes, you should have completed *fields 9a.-d*. If the client has insurance, and even if you know the insurance will not cover the service you are billing, you must check *yes*. If 11d. is left blank, the claim may be processed and denied in error.

- 19. Reserved For Local Use Required. When Medicare allows services, enter *XO* to indicate this is a crossover claim.
- 22. Medicaid Resubmission: When applicable. If this billing is being resubmitted more than six (6) months from Medicare's paid date, enter the Internal Control Number (ICN) that verifies that your claim was originally submitted within the time limit. (The ICN number is the claim number listed on the Remittance and Status Report.) Also enter the three-digit denial Explanation of Benefits (EOB).
- 24. Enter only one (1) procedure code per detail line (fields 24A 24K).

  If you need to bill more than six (6) lines per claim, please use an additional HCFA-1500 claim form.

- 24A. <u>Date(s) of Service</u>: Required. Enter the "from" and "to" dates using all six digits for each date. Enter the month, day, and year of service numerically (e.g., July 4, 2005 = 070405). Do not use slashes, dashes, or hyphens to separate month, day, or year (MMDDYY).
- **24B.** Place of Service: Required. See pages J.2 and J.3 for correct POS codes. These are the only appropriate place of service codes.
- **24C.** Type of Service: Not Required.
- 24D. Procedures, Services or Supplies
  HCPCS: Required. Enter the appropriate Centers for Medicare and Medicaid (CMS) (formerly known as HCFA) Common Procedure Coding System (HCPCS) procedure code for the services being billed.
  MODIFIER: When appropriate enter a modifier.
- **24E.** <u>Diagnosis Code</u>: Enter appropriate diagnosis code for condition.
- 24F. \$ Charges: Required. Enter the amount you billed Medicare for the service performed. If more than one unit is being billed, the charge shown must be for the total of the units billed. Do not include dollar signs or decimals in this field. Do not add sales tax.
- **24G.** <u>Days or Units</u>: Required. Enter the number of units billed and paid for by Medicare.

- 24K. Reserved for Local Use: Required.
  Use this field to show Medicare
  allowed charges. Enter the Medicare
  allowed charge on each detail line of
  the claim (see sample).
- 26. Your Patient's Account No.: Not required. Enter an alphanumeric ID number, for example, a medical record number or patient account number. This number will be printed on your Remittance and Status Report under the heading Patient Account Number.
- 27. <u>Accept Assignment</u>: *Required*. Check **yes**.
- **Total Charge**: Required. Enter the sum of your charges. Do not use dollar signs or decimals in this field.
- 29. Amount Paid: Required. Enter the Medicare Deductible here. Enter the amount as shown on Medicare's Remittance Notice and Explanation of Benefits. If you have more than six (6) detail lines to submit, please use multiple HCFA-1500 claim forms (see field 24) and calculate the deductible based on the lines on each form. Do not include coinsurance here.
- 30. Balance Due: Required. Enter the Medicare Total Payment. Enter the amount as shown on Medicare's Remittance Notice or Explanation of Benefits. If you have more than six (6) detail lines to submit, please use multiple HCFA claim forms (see field 24) and calculate the Medicare payment based on the lines on each form. Do not include coinsurance here.

### 32. Name and Address of Facility Where Services Are Rendered:

Required. Enter Medicare Statement Date *and* any Third-Party Liability Dollar Amount (e.g., auto, employee-sponsored, supplemental insurance) here, if any. If there is insurance payment on the claim, you must also attach the insurance Explanation of Benefits (EOB). **Do not include coinsurance here.** 

## 33. Physician's, Supplier's Billing Name, Address, Zip Code and Phone #: Required.

P.I.N. #: Required. Enter the individual provider number assigned to you by MAA.

	. –	APPROVED OMB-0938-0008
MP		

PLEASE DO NOT	SAMPLE	APPROVED OMB-0938-0008		
STAPLE IN THIS	Medicare Crossover			
AREA		I The state of the		
PICA	HEALTH INS	SURANCE CLAIM FORM PICA TITE		
1. MEDICARE MEDICAID CHAMPUS CHAMPV	A GROUP FECA OTHER  HEALTH PLANBLK LUNG	1a. INSURED'S I.D. NUMBER (FOR PROGRAM IN ITEM 1)		
(Medicare #) (Medicaid #) (Sponsor's SSN) (VA File	(ID) (SSN or ID) (SSN) (ID)	MJ070160SMITHA		
2. PATIENT'S NAME (Last Name, First Name, Middle Initial) SMITH, MARY, J	3. PATIENT'S BIRTH DATE  MM   DD   YY  07   01   60 M F	4. INSURED'S NAME (Last Name, First Name, Middle Initial)		
5. PATIENT'S ADDRESS (No., Street)	6. PATIENT RELATIONSHIP TO INSURED	7. INSURED'S ADDRESS (No., Street)		
5555 NEVERENDING ROAD	Self Spouse Child Other			
CITY STATE		CITY STATE 2		
ANYWHERE WA	Single Married Other			
ZIP CODE TELEPHONE (Include Area Code)	Employed Full-Time Part-Time	ZIP CODE TELEPHONE (INCLUDE AREA CODE)		
98000 ( )	Student Student	( )		
9. OTHER INSURED'S NAME (Last Name, First Name, Middle Initial)  10. IS PATIENT'S CONDITION RELATED TO:  11. INSURED'S POLICY GROUP OR FECA NUMBER				
a. OTHER INSURED'S POLICY OR GROUP NUMBER	a. EMPLOYMENT? (CURRENT OR PREVIOUS)	ZIP CODE  TELEPHONE (INCLUDE AREA CODE)  ( )  11. INSURED'S POLICY GROUP OR FECA NUMBER  a. INSURED'S DATE OF BIRTH  MM   DD   YY  M   F    b. EMPLOYER'S NAME OR SCHOOL NAME  c. INSURANCE PLAN NAME OR PROGRAM NAME  d. IS THERE ANOTHER HEALTH BENEFIT PLAN?		
	YES NO			
b. OTHER INSURED'S DATE OF BIRTH SEX	b. AUTO ACCIDENT? PLACE (State)	b. EMPLOYER'S NAME OR SCHOOL NAME		
c. EMPLOYER'S NAME OR SCHOOL NAME	c. OTHER ACCIDENT?	c. INSURANCE PLAN NAME OR PROGRAM NAME		
S. E. S. P. TO WHILE ON GOING E WANTE	Tyes No	U. MOOTHINGET EAR WANTE OTTT HOOFFAINT NAME		
d. INSURANCE PLAN NAME OR PROGRAM NAME	10d. RESERVED FOR LOCAL USE	d. IS THERE ANOTHER HEALTH BENEFIT PLAN?		
		YES NO <i>If yes</i> , return to and complete item 9 a-d.		
READ BACK OF FORM BEFORE COMPLETING		13. INSURED'S OR AUTHORIZED PERSON'S SIGNATURE I authorize		
<ol> <li>PATIENT'S OR AUTHORIZED PERSON'S SIGNATURE I authorize th to process this claim. I also request payment of government benefits eith below.</li> </ol>		payment of medical benefits to the undersigned physician or supplier for services described below.		
SIGNED_	DATE	SIGNED		
MM   DD   YY   INJURY (Accident) OR	i. IF PATIENT HAS HAD SAME OR SIMILAR ILLNESS. GIVE FIRST DATE MM   DD   YY	16. DATES PATIENT UNABLE TO WORK IN CURRENT OCCUPATION  MM   DD   YY  FROM   TO   TO   TO		
PREGNANCY(LMP)  17. NAME OF REFERRING PHYSICIAN OR OTHER SOURCE  17	a. I.D. NUMBER OF REFERRING PHYSICIAN	18. HOSPITALIZATION DATES RELATED TO CURRENT SERVICES		
		MM   DD   YY		
19. RESERVED FOR LOCAL USE	20. OUTSIDE LAB? \$ CHARGES			
XO		YES NO		
21. DIAGNOSIS OR NATURE OF ILLNESS OR INJURY. (RELATE ITEMS	S 1,2,3 OR 4 TO ITEM 24E BY LINE)	22. MEDICAID RESUBMISSION CODE ORIGINAL REF. NO.		
1. <u>L461.0</u>	3			
2. <u> </u> 465.0	23. PRIOR AUTHORIZATION NUMBER			
24. A B C	4	F G H I J K		
From To of Of (Exp	JRES, SERVICES, OR SUPPLIES Ilain Unusual Circumstances)  CODE	DAYS EPSDT OR Family EMG COB LOCAL USE		
MM DD YY MM DD YY Service Service CPT/hCi	PCS MODIFIER	UNITS Plan LINI GOD LOCAL GEL		
11 01 05 11 01 05 11 992	01 1, 2	5000 1		
		\$ CHARGES DAYS EPSDT OR Family UNITS Plan EMG COB RESERVED FOR LOCAL USE		
25. FEDERAL TAX I.D. NUMBER SSN EIN 26. PATIENT'S	ACCOUNT NO. 27. ACCEPT ASSIGNMENT? (For govt. claims, see back)	28. \$ TOTAL CHARGE 29. \$ AMOUNT PAID 30. \$ BALANCE DUE		
21 SIGNATURE OF PHYSICIAN OR SURRUER. AS ANY 5 AND	ADDRESS OF FACILITY WHERE SERVICES WERE	5000 5000		
INCLUDING DEGREES OR CREDENTIALS RENDEREI	33. PHYSICIAN'S, SUPPLIER'S BILLING NAME, ADDRESS, ZIP CODE & PHONE #			
(I certify that the statements on the reverse apply to this bill and are made a part thereof.)  JAMES W WILLIAMS 1500 N MADISON				
ANYTOWN WA 98926 (360) 777-8888				
		PIN# GRP# 1234567		
SIGNED DATE		PIN# GRP# 1234367		